

# Privacy Statement

In this statement Evanthia B.V. (hereinafter referred to as Evanthia) informs you about the personal data we collect when you use our services and/or when you provide personal data to us by completing a contact form on our website. We will also explain why we collect this data, what we do with it and how long we will keep your data. Our (online) services can be described as secure and personal (online) platforms you can use to communicate with us and we use to share information with you that is relevant to you. Such information can include newsletters, invitations to events and documents specifically directed to you such as contact forms, product information, offers, service or sales orders and purchasing and sales agreements.

Evanthia believes it is important that your data is carefully protected and we ensure that the personal data you provide to us is dealt with confidentially. In brief, in accordance with our privacy policy:

- we will use your personal data only for the purposes agreed with you;
- we will not share your personal data with others unless otherwise stated in this privacy statement;
- we will properly secure your personal data;
- we will only store your personal data for the duration of the relationship or for the period required by law.

## Personal data that will be processed

Evanthia can process personal data about you because you use our services and/or because you provide personal data to us by completing a contact form on our website. Evanthia can process the following personal data:

- Your first and last name
- Your address details
- Your telephone number
- Your email address
- Your IP address

## Use of evanthia's services and retention period

Evanthia will not collect or use your personal data for any purposes other than those described in this privacy statement unless we have your prior permission to do so. We process your personal data in order to:

1. perform a service or sales contract we have concluded with you.
2. use your personal data to contact you by telephone if requested by you and/or to approach you in writing (by email or post) if we cannot reach you by telephone.
3. inform you about our products and services and any changes and updates.

## **Use of evanthia's services and retention period**

Evanthia will not pass on your personal data to third parties unless this is necessary in order to perform the services of Evanthia and related other services or to comply with a statutory obligation, or if this is done at your request. Our staff, as well as the third parties to whom personal data is made available, must respect the confidentiality of your personal data. We also impose this obligation on processors - by means of a data processing agreement - who are engaged by us for the performance of our services.

## **Sharing with others (third parties)**

Evanthia's website monitors general visit data, including your computer's IP address and the time it accessed our website, and data sent by your browser. This data is used to analyse visit and click behaviour on the website. Evanthia uses this information to improve the website's functioning. This data is anonymised as much as possible and is not passed on to third parties.

## **Analysing website visits communication**

Evanthia collects general visitor data on its website, including the IP address of your computer, the time of access, and data transmitted by your browser. This information is used to analyse visitor and click behaviour on the website. Evanthia uses these insights to improve the functionality and performance of the website. Wherever possible, this data is anonymised and is not shared with third parties.

## **Google analytics**

Evanthia uses Google Analytics to monitor how users use the website and the effectiveness of Adwords advertisements of Evanthia on Google search result pages. The obtained information, including your computer address (IP address), is transferred to Google and stored on servers in the US. Read Google's privacy policy for more information. It also includes the privacy policy of Google Analytics. Google uses this information to monitor how our website is used, to be able to produce reports on Evanthia's website and to give its advertisers information about the effectiveness of their campaigns. Google can pass on that information to third parties if it is required to do so by law, or if those third parties process the information on behalf of Google. Evanthia has no influence on this.

Evanthia has not given Google permission to use Analytics information obtained via Evanthia for other Google services.

## **Communication**

When you send us an email or other message via one of the Evanthia services, it will be included in Evanthia's data files. As a consequence of backup procedures and the statutory retention obligation, these messages can be stored in accordance with the statutory retention period. Occasionally we will ask you for personal data relevant to the specific situation. This enables us to process your questions and respond to your requests.

## **Registration forms**

The Evanthia services include forms that you can use to register for various other services, such as subscribing to newsletters or signing up for events. The information you provide via these forms will be retained for as long as necessary or reasonably required to fully respond to and/or process your request. Your request may also be stored in Evanthia's data systems as part of back-up procedures or due to legal retention obligations, in accordance with the applicable statutory retention period.

## **Viewing, amending or removing data and any further questions**

You have the right to view, correct or delete your personal data. You can send a request to view, correct or delete your personal data to [sales@evanthia.nl](mailto:sales@evanthia.nl)

Evanthia will respond to your request as soon as possible, no later than within four weeks.

If you have any questions that are not answered in this privacy statement, if you have any suggestions or comments about its content or if you have any complaints about how we handle your personal data, please do not hesitate to contact us. You can do so by sending an email to [sales@evanthia.nl](mailto:sales@evanthia.nl)

## **Security**

Evanthia takes the protection of your data seriously and takes appropriate measures to combat its improper use, loss, unauthorised access, undesired publication and unauthorised amendment. Evanthia's website uses a reliable SSL Certificate to guarantee that your personal data does not get into the wrong hands.

## **Complaints**

If you have the impression that your data is not properly secured or there are any signs of improper use, or if you wish to have access to rectify or erase your personal data or if you want more information about the security of the personal data collected by Evanthia, please contact Evanthia at [sales@evanthia.nl](mailto:sales@evanthia.nl).

Evanthia's website is: [www.evanthia.nl](http://www.evanthia.nl).

Evanthia can be contacted as follows:

Address: Vlotlaan 560, 2681 TX Monster, Netherlands

Registration number in the Commercial Register of the Chamber of Commerce: 24240812

Telephone: +31 (0)174 715100

Email address: [sales@evanthia.nl](mailto:sales@evanthia.nl)

## **Changes to the privacy and cookies policy**

This privacy and cookies policy may be changed. You should therefore check this page regularly to find out whether any changes have been made. If Evanthia introduces substantial changes, we will ensure that our customers are expressly notified, for example via the newsletter, the websites or by email.

## **Scope of this statement**

This privacy statement applies to all services and websites operated by Evanthia B.V., including in any case: <https://www.evanthia.nl>. Evanthia is not responsible for the privacy policy of any other sources mentioned - in whatever manner - in our services.